



Key Financial Highlights



SALES VOLUME

+18.3%

HK\$1,812M

- Steady Sequential Recovery
- Strong Local Medical Demand

REVENUE

+31.1%

HK\$1,893M

- Further Market Share Gain in Medical Segment
- Strong Momentum with
 28.3% HoH Growth

EBITDA*

(16.6)%

HK\$270M

- OPEX from New Centers under Renovation & Longer than Expected Ramp-up Period
- Strong Recovery with 26.7% HoH Growth

NET PROFIT*

(46.3)%

HK\$105M

- Dragged by Rising Noncash Expenses
- Stunning Recovery with 41.3% HoH Growth

INTERIM EPS HK 6.8 Cents (51.4)% YoY

INTERIM DPS

HK 5.8 Cents (43.1)% YoY

PAYOUT RATIO**

+13.5 p.p.

85.3%

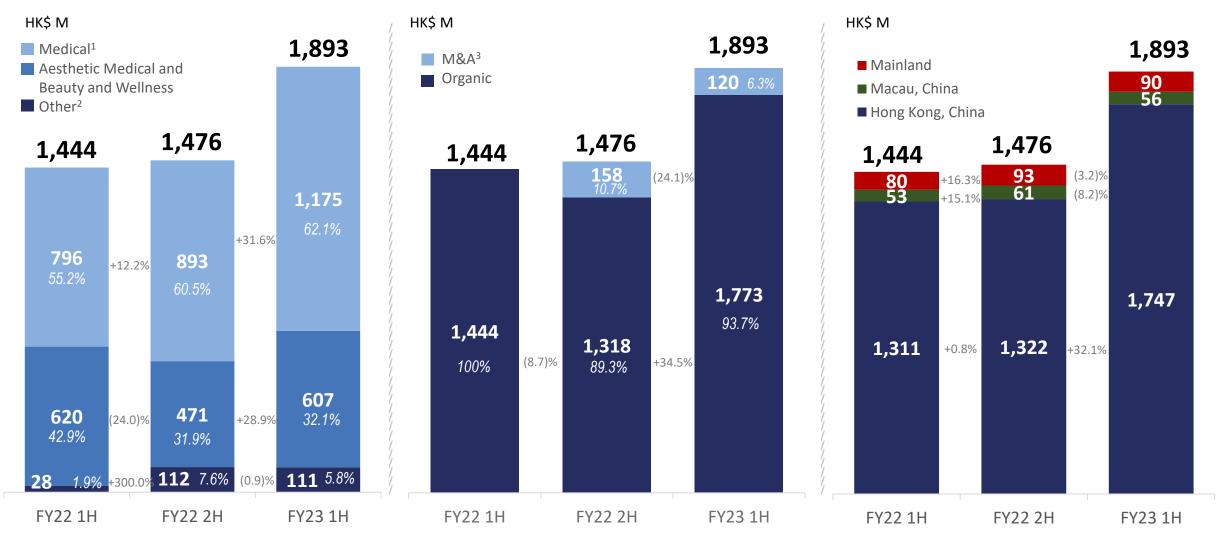
- Disciplined, Predictable
 & Sustainable
- Maximizing
 Shareholder's Return

^{*}Adjusted Net Profit of 128M (-35.4% YoY) and Adjusted EBITDA of 293M (-10.2% YoY) if excluding equity-settled share-based payment expenses

^{**} DPS divided by Basic EPS

Revenue Mix





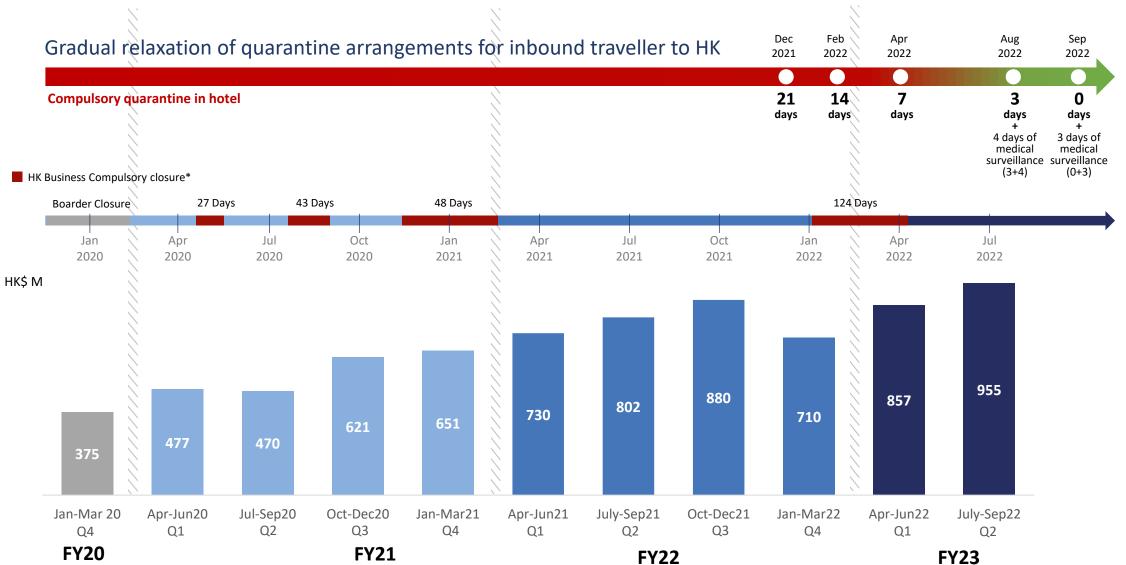
^{1.} Including dental services

^{2.} Including multi-channel networking and related services and veterinary services

^{3.} Revenue recognised in respective period base on the newly acquired assets in respective period

Sales Volume





^{*} Under the Prevention and Control of Disease (Requirements and Directions) (Business and Premises) Regulation (Cap. 599F) in Hong Kong; compulsory closure also occurred in Macau and Mainland China during various periods

Continuous Investment to Consolidate Market



+ 69.2% YoY No. of Service Points 154

+ 24.1% YoY Total GFA 557,000_{sq ft}



Executed M&A HK\$219M*

Brand	Business	Acquired Stake
信康醫健網絡 SureCare Medical and Health Network	Multi-disciplines	60%**
Mobile Medical**	Health Screening	75%
PAT CARES	Veterinary	75%
Exotic	Veterinary	51%











Organic CAPEX нк\$ 150м







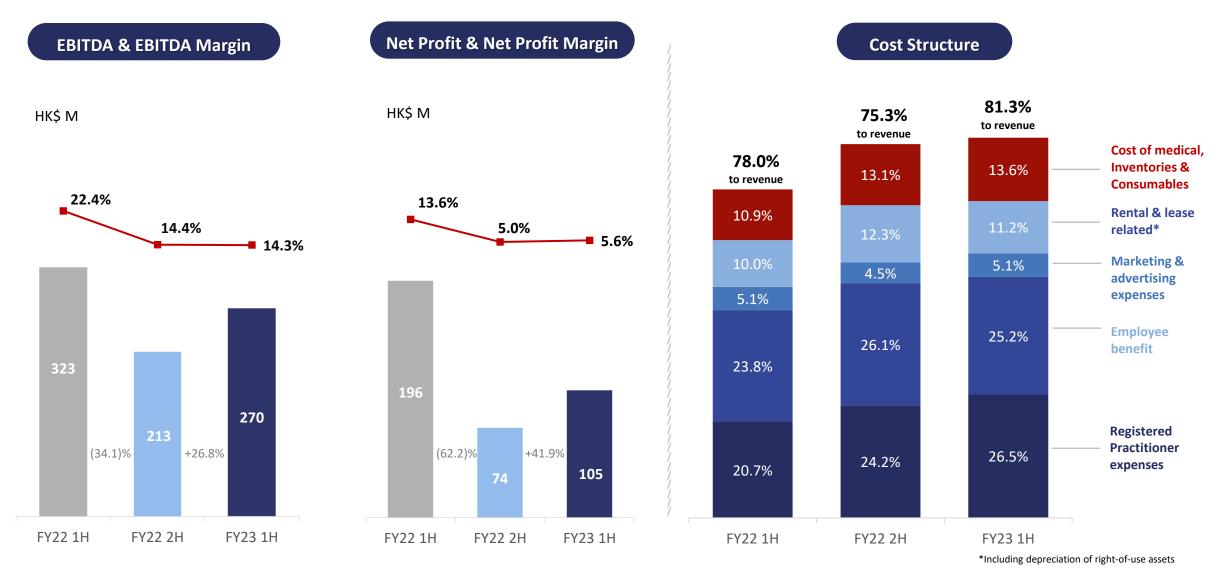






Cost & Margin Analysis









Operation Highlights









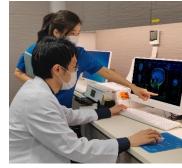
Full Time Registered

Doctors

293

+66.5% YoY

Network & Panel Doctors 2,800+



Full Time Medical Professionals & Supporting Staff

931

+43.9% YoY



Cumulative Number of visits^{7,8}

11.8M+

Repurchase Rate^{2,6}

93.7%



Existing Customer Revenue Contribution^{3,6}

71.6%

Customers' Satisfaction Rate⁴

99.98%

Number of Cross **Brand** Customers^{5,7}

28.1%



1.Based on revenue for the year.

2. Annualize revenue from old customers during the reporting period, divided by FY22 total revenue.

3. Revenue contribution by existing customers to the total revenue for the period

4. 100% minus the percentage of material unfavorable feedback of total revenue for the period

7. Based on data from internal system, include data from 31 brands 8. Since 2013 Jan to FY23 first half

^{5.} Number of customers who purchased services from more than one brand for the period divided by total number of customers for the period. 6. Based on data from internal system, include data from 39 brands

Post M&A Integration



Pain Management

Medical Specialties

Sales

- Pre-payment Model
- 1v1 VIP Sales
- Corporate Sales Team
- Sales Force Sharing





CS

- 24 x 7 Call Centre
- Concierge Service
- Digitalized Journey

Finance Aesthetic Medical

- Financial Planning
- Cost Efficiency Enhancement
- Capital Management



Co-Owner

Purpose & Value



Marketing

- Omni Channel
- Multi-Branding
- Go-to-Market

Historical

9.8x PE

Operation

- Product Matrix
- Business Expansion
- Risk Management
- Best Practice Sharing



HR

- Talent Strategy
- Staff Development
- Company Culture

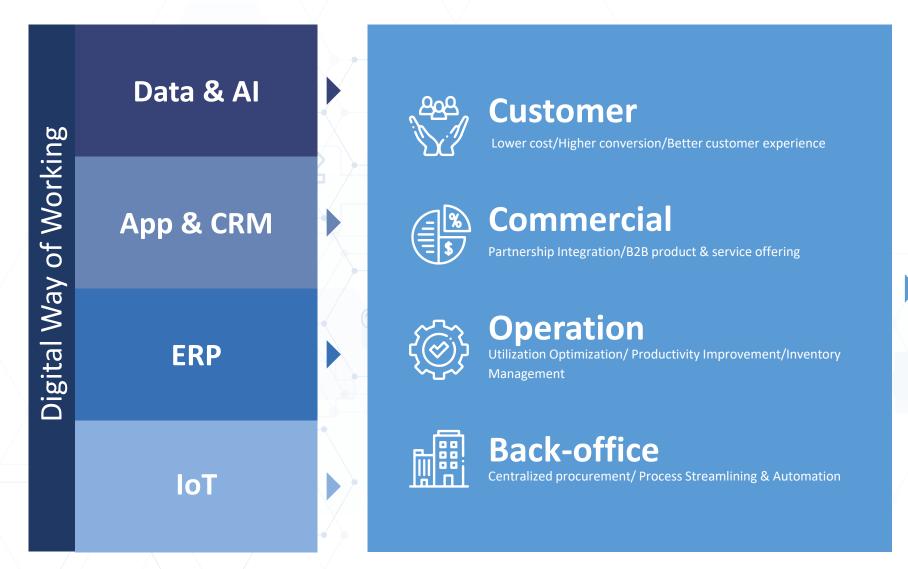
- Operation System
- Digital Transformation
- B2C Touchpoints

Current

5.8x PE

Digital Transformation – Synergy & Scalability









Capital Management



TOTAL DEBT

нк\$633м

GEARING RATIO¹

26.3%

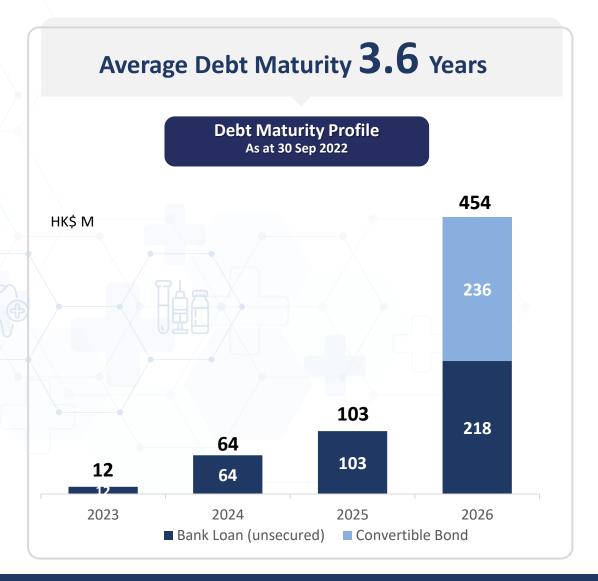
+16.2 p.p.

UNDRAWN FACILITIES

нк\$300М

CASH ON HAND

HK\$**710**M²







Strategic Partnership with

Insurance Partner







AXA Medical Centre







Strategic Partnership with

EC Healthcare 醫思健康 HKEx Stock Code: 2138

Property, Telecom & Technology Partners



Deployment of IoT Solution to Build a State-of-art Medical Office Building









Outlook





Navigate Through "Normalization" to Drive Organic Growth

- Operation environment remains challenging
- Stay optimistic and expect a prudent recovery outlook
- Strive to improve our operational excellence
- Temporarily hold on Mainland expansion



Strategic Partnership to Build Healthcare Ecosystem

- Continue to expand our strategic partnerships
- Provide premium and comprehensive health management service



Diversified M&A Growth and Realization of Synergies

- Continue to diversify within medical and beauty sectors on an accretive basis
- Acquire complementary brands with add on values
- Further realize synergies to expand customer's lifetime value



Unlock The Business Potential Through Digital Transformation

- Increase operation efficiency, greater business agility and unlock new value for customers
- Digitalization differentiate us from peers





Key Financial Metrics



For the six months ended 30 September		
1H FY21/22	1H FY22/23	Changes
14.2	6.8	(52.1)%
22.4%	14.3%	(8.1) p.p.
13.6%	5.6%	(8.0) p.p.
10.2	5.8	(43.1)%
71.8%	85.3%	13.5 p.p.
15.7%	8.7%	(7.0) p.p.
9.4%	4.2%	(5.2) p.p.
30 Mar 22	30 Sep 22	
1.11x	1.15x	3.6%
10.1%	26.3%	16.2 p.p.
1.04x	1.08x	3.8%
64	49	(23.4%)
21	18	(14.3%)
73	65	(11.0%)
	1H FY21/22 14.2 22.4% 13.6% 10.2 71.8% 15.7% 9.4% 30 Mar 22 1.11x 10.1% 1.04x	1H FY21/22 1H FY22/23 14.2 6.8 22.4% 14.3% 13.6% 5.6% 10.2 5.8 71.8% 85.3% 15.7% 8.7% 9.4% 4.2% 30 Mar 22 30 Sep 22 1.11x 1.15x 10.1% 26.3% 1.04x 1.08x 64 49 21 18

Notes

- 1. Profit for the period(annualised) or year divided by total equity
- 2. Profit for the period (annualised) or year divided by average of total asset at the beginning of the financial year and end of the period
- 3. Total debt excluding lease liabilities relating to the properties leased for own use

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